



messaging for joomla sites

FAQ – Frequently Asked Questions

udde Instant Messages (uddeIM)

Instant Messages System for
Mambo 4.5 / Joomla 1.0 / Joomla 1.5

Version 1.5 rev 2

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uddeIM comes with absolutely no warranty.

Use at your own risk.

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1 Installation

1.1 Does pddelM run on Joomla 1.5 native?

Is pddelM compatible to Joomla 1.5 native mode?









pddelM is compatible to Joomla 1.5 in native and legacy mode (i.e. it does not matter if the "System - Legacy" plugin is enabled or not).

1.2 Joomla 1.5 Extension Manager claims that pddelM modules are not native

Joomla 1.5 Extension Manager shows a red X icon under "native compatible" mode. When you go over the X it says "This extension does not function natively with Joomla 1.5. It requires Legacy Mode to be ON. Please contact the extensions author for additional information." The same happens with a few other modules.

This is a known flaw in Joomla 1.5. Joomla uses/detects the wrong XML and thinks the module is 1.0 native which is actually wrong. I have reported the bug here but since then the Joomla dev has not reacted: <http://forum.joomla.org/viewtopic.php?f=231&t=317492>

Figure 1.1 – Red crosses in Extension Manager

7	 mod_search	Site	1.0.0	July 2004	Joomla! Project	
8	 mod_stats	Site	1.5.0	July 2004	Joomla! Project	
9	 mod_pddelM	Site	1.2	2008-07-25	Stephan Slabihoud	
10	 mod_pddelM_mailbox	Site	1.2	2008-07-25	Stephan Slabihoud	
11	 mod_pddelM_statistics	Site	1.5	2008-10-01	Stephan Slabihoud	
12	 mod_whosonline	Site	1.0.0	July 2004	Joomla! Project	

1.3 How to install pddelM on Joomla 1.5

Is there something I have to know when I install pddelM on Joomla 1.5?

Yes, indeed. Joomla 1.5 offers an ftp-layer which should make installations easier. Unfortunately this ftp-layer does not fix all problems but also introduces new problems.

First alternative (without ftp mode enabled):

When your .php files are running under different owner rights (e.g. "wwwrun" and "userid") make sure that you do not have ftp mode enabled in global configuration when you install pddelM. pddelM creates a new configuration file during installation. With ftp mode enabled the existing file will be owned by "userid" and the new created file is owned by "wwwrun". So you will get an error message that the configuration file could not be written.

Second alternative (with ftp mode enabled):

When you install uddeIM with ftp mode enabled you may get an warning that the configuration file `config.class.php` is not writeable. Ignore this warning and after the installation has finished use your ftp client to `chmod` this file, so it is writeable for your web server (when you are unsure about the correct access right, try `0777` for a first start).

1.4 I want to upgrade a very old version of uddeIM (≤ 0.9)

I am still running uddeIM 0.5b. How can I upgrade to the current version?

Upgrading uddeIM 0.4...0.9 is not longer supported (that means I do not longer describe the process in the README file). Please download uddeIM 1.4 and upgrade to this version first.

1.5 “Error 500 – Internal server error” during installation

I am getting a "Error 500-Internal server error" when I install uddeIM.

"Error 500" means a general server (maybe configuration) error. So the server is misconfigured, there is a problem in your `.htaccess` file(s) or your server has not enough CPU power to complete a script. When it is a overloaded server you can try to remove the template folder from the installation package. Don't forget to remove the corresponding lines from the XML file, too. So the Joomla installer needs lots of less CPU power to install the component. When you have installed the component, ftp the missing templates to `\components\com_uddeim\templates`.

1.6 Plugins `plug_pms_uddeim` and `plug_pms_uddeim_inbox` cannot be installed

When I try to install the plugins `plug_pms_uddeim` and `plug_pms_uddeim_inbox` I always get following error message:

Error! Could not find a Joomla! XML setup file in the package.

These plugins are made for the Community Builder. You have to install the plugins with the Community Builder Plugin Manager.

1.7 “Critical Error: Failed to write to configuration file” during installation

uddeIM Instant Messages for Mambo/Joomla

Critical Error: Failed to write to configuration file:

/home/.../administrator/components/com_uddeim/config.class.php

You have installed uddeIM using Joomla's ftp layer.

Now you can

- reinstall uddelM as described in the README, or
- `chmod` the configuration file and the `com_uddeim` folder to `777` using a ftp client.

1.8 Access to uddelM

How do my registered users get access to the component?

Create a menu link to the component (it is the same procedure you do for all other components, too). When you do not use the "Public Frontend" feature you should set the access rights to "registered" when you publish the link.

Figure 1.2 – Menu link to uddelM

8	<input type="checkbox"/>	Web Links		✓	▲ ▼	7	Public	Web Links » Categories	48
9	<input type="checkbox"/>	News Feeds		✓	▲ ▼	8	Public	News Feeds » Categories	49
10	<input type="checkbox"/>	uddeIM		✓	▲ ▼	9	Registered	UddeIM	53


Display # 20 ▼

1.9 Access to the Public Frontend

How do I use the "Public Frontend" feature, so unregistered users can send PMs to my registered users?

See chapter 1.8. Create a menu link to the component, but set the access rights to "public" when you publish the link. Do not forget to enable the "Public Frontend" in uddelM.


Figure 1.3 – Public Frontend

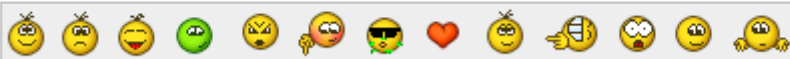
 Compose

Your name:

Your email:

To:




[MORE](#)

Message

1.10 Is a published menu link to puddeIM required?

Do I have to create a published menu link to puddeIM?

Yes, you have to create a published menu link to puddeIM. If this link should not be visible do following:

1. Create a new menu which is not displayed.
2. Create a published menu link to puddeIM in this menu.

1.11 Using MooTools 1.2 with Joomla 1.0 / 1.5

How can I use MooTools 1.2 with Joomla 1.0/1.5?

The puddeIM Autocompleter can use MooTools 1.2, which supports multiple selections. You can specify the version of MooTools which puddeIM should use in the admin backend:

- "do not load MooTools":
MooTools is NOT loaded by puddeIM (so when your template loads MooTools, puddeIM does not load it twice).
- "auto":
Same behavior as in puddeIM 1.2. puddeIM loads MooTools 1.11 when running under Joomla 1.0 and uses the internal MooTools library when running under Joomla 1.5.
- "force loading MooTools 1.1":
Loads MooTools 1.11 library.
Note that there is no check if MooTools is already loaded!
- "force loading MooTools 1.2":
Loads MooTools 1.2 library.
Note that there is no check if MooTools is already loaded!

Joomla 1.5 users cannot use "MooTools 1.2" setting since Joomla 1.5 always loads MooTools 1.11. Joomla 1.5 users have to use "auto" or "do not load MooTools". As soon as Joomla 1.5 uses MooTools 1.2 by default, J1.5 support for MooTools 1.2 will be added to puddeIM.

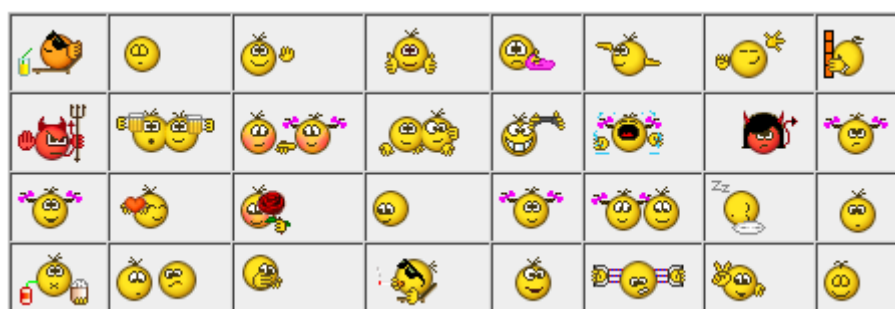
1.12 Adding more smileys

How can I add additional smileys to puddeIM?

Additional (animated) emoticons can be stored in folder
/templates/~~~theme~~~/animated-extended/

For the default template about 32 animated emoticons are provided. If you need more, you can copy as many emoticons in this folder as you like. The filename is used to identify an emoticon in the message (e.g. "cry.gif" will be entered as ":cry:").

Figure 1.4 – Additional animated emoticons



The best source for animated emoticons is <http://www.kolobok.us>

Many thanks to Aiwan who allowed me to use his emoticons in uddelM.

2 puddeIM modules and plugins

2.1 General problems

2.1.1 The module border is different from all other modules

My Joomla template wraps all modules in rounded boxes. Unfortunately this is not working with puddeIM modules.

You have to configure the “Module Class Suffix” in the module options. Usually puddeIM modules use CSS class “module” for styling. When you template e.g. uses CSS class “module_menu” you have to enter “_menu” here.

Figure 2.1 – puddeIM Notifier with and without “Module Class Suffix” set



Figure 2.2 – Module Class Suffix” parameter



2.2 MODULE: mod_puddeIM (aka “puddeIM Notifier Module”)

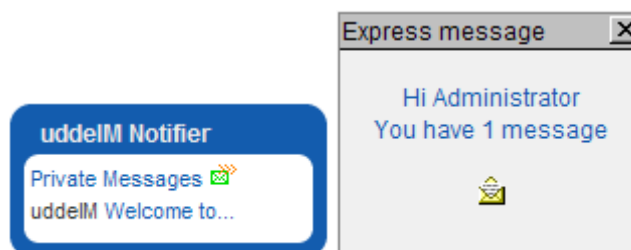
2.2.1 What is the purpose of mod_puddeim?

What is the purpose of mod_puddeim?

This is a message notifier module. Install this module with the module installer. The module

- shows a box with new messages (optional), and
- provides popup notifications (optional).

Figure 2.3 – puddeIM Notifier (left), Floating Box Notification (right)



2.3 MODULE: mod_uddeIM_mailbox (aka “uddeIM Mailbox module”)

2.3.1 What is the purpose of mod_uddeim_mailbox?

What is the purpose of mod_uddeim_mailbox?

This is a mailbox module for uddelM. Install this module with the module installer. The module shows some statistics and links to the inbox, outbox, trashcan, archive, settings, and compose form.

Figure 2.4 – uddelM Mailbox



- 1) This module does several database queries. Do not install when you have performance problems on your server.
- 2) Even when you have installed this module you still have to create a published menu link to the uddelM component (refer to the FAQ how to create a “hidden” menu link).

2.4 MODULE: mod_uddeIM_statistics (aka “uddeIM Statistics module”)

2.4.1 What is the purpose of mod_uddeim_statistics?

What is the purpose of mod_uddeim_statistics?

This is a statistics module for uddelM. Install this module with the module installer. The module shows some statistics about sent PMs.

Figure 2.5 – uddelM Statistics



This module does several database queries. Do not install when you have performance problems on your server.

2.5 PLUGIN: plug_puddeIM_pms_contentlink (aka “puddeIM PMS Content Link plugin”)

2.5.1 What is the purpose of plug_puddeim_pms_contentlink?

What is the purpose of _puddeim_pms_contentlink?

This content mambot/plugin creates a link which allows composing a message to a certain user. This is a mambot/plugin for puddeIM. Install this mambot/plugin with the plugin installer.

2.5.2 How do I use puddeIM PMS Content Link?

How do I use puddeIM PMS Content Link?

When you have enabled puddeIM PMS Content Link you can use following placeholders in your articles:

Compose a message to user with Id 123:

```
{pmslink:id=123}
```

Compose a message to user with realname “John Doe”:

```
{pmslink:realname=John Doe}
```

Compose a message to user with username “flubber”:

```
{pmslink:username=flubber}
```


Optionally you can enter a text which is displayed instead of the icon:

```
{pmslink:realname=John Doe,Send John Doe a message}
```

Example:

Write an email to the author {pmslink:username=flubber}
creates the output shown in Figure 2.6.

Figure 2.6 – puddeIM PMS Content Link

Write an email to the author 

3 Community Builder

3.1 Using uddelM modules and plugins with CB 1.0

Can I use the uddelM modules and plugins with CB 1.0?

Don't know. You should contact *beat* or *nant* according backward compatibility of these modules. Backup the old files and give it a try. Nevertheless I strongly recommend to update to CB 1.1.

3.2 Enabling Message notifications

I can send messages etc. but I am not notified about new messages.

You have to configure "cblogin" module (use the patched one when popups are required) or use "mod_uddeim" module for notifications.

3.3 Display a Tab in CB profiles

I've been trying to get a tab to show up in user profiles in CB.

- *In the CB plugin manager I've published PMS uddelM and unpublished PMS MyPMS and Pro.*
- *PMS uddelM access is set to public.*
- *In the CB Tab Manager PMS MyPMS and Pro is unpublished. PMS uddelM is published, position is set to Main Area, type is set to Tab, and access is set to Everybody.*
- *UddeIM itself seems to work just fine, when I link to the main component. I just can't get a tab to show up in my user profile.*

What am I missing?

You cannot use the "Quick Message" tab (plug_pms_uddeim) for public messages. This is an important security feature since the "Quick Message" tab does not provide any anti spam features. Please set the plugin to registered users only, since the boxes do only appear for registered users.

You can use the public frontend feature of uddelM when you want public users to contact registered users.

3.4 "Message from your profile" message

Why does plug_pms_uddeim add the "Message from your profile" to some PM?

uddeIM does not add this message. When you send a message from a user's profile (Quick Message Box) CB adds this line (it is part of the CB language file `_UE_PM_PROFILEMSG`).

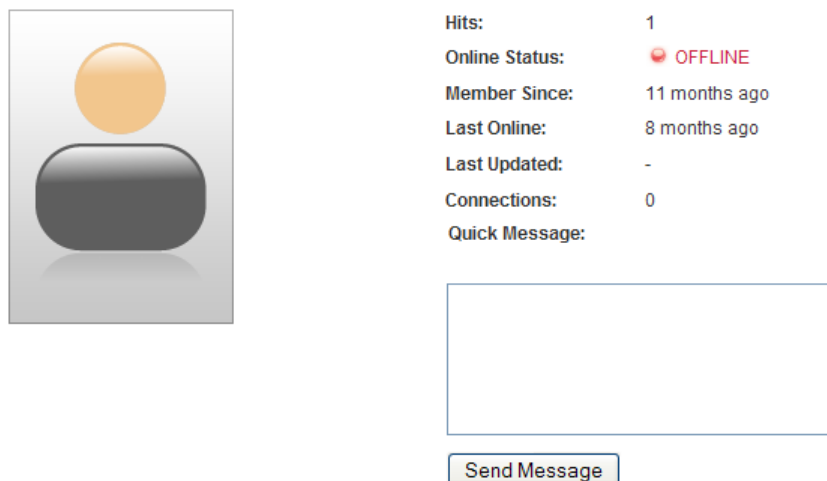
3.5 PLUGIN: `cb_plug_pms_uddeim` (aka "uddeIM CB PMS plugin")

3.5.1 What is the purpose of `cb_plug_pms_uddeim`?

What is the purpose of `cb_plug_pms_uddeim`?

This plugin for the Community Builder allows sending a "Quick message" from a user's profile. Install this with the CB plugin installer (not the Joomla plugin/mambot installer). You have also to publish and configure a tab in CB.

Figure 3.1 – uddeIM CB PMS plugin



3.5.2 Difference between `cb_plug_pms_uddeim` and `plug_pms_mypmspro`?

What is the difference between `cb_plug_pms_uddeim` and `plug_pms_mypmspro`?

`plug_pms_mypmspro` is delivered with CB and supports several PMS. It supports the basic functionality of uddeIM but ignores message obfuscating and a few other uddeIM features.

Note that even `cb_plug_pms_uddeim` currently does not recognize the timedelay and captcha settings in uddeIM. So do only use the "Quick message" feature when you do not need captcha or timedelay protection.

`cb_plug_pms_uddeim` is the uddeIM-only (extended) version of `plug_pms_mypmspro`.

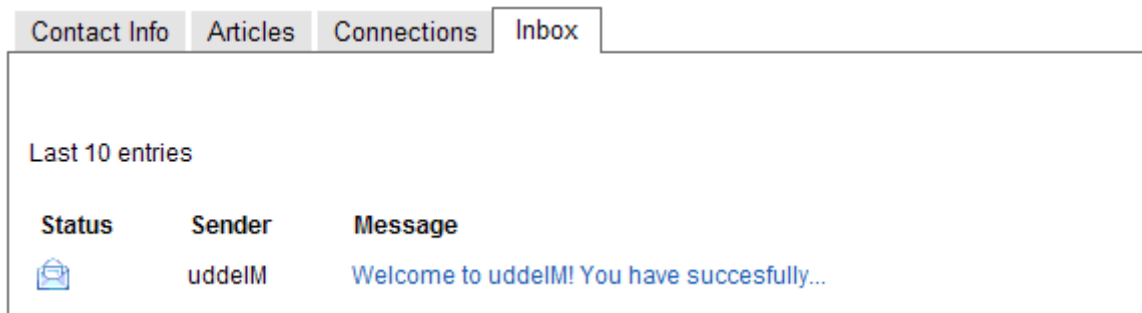
3.6 PLUGIN: `cb_plug_pms_uddeim_inbox` (aka “uddeIM CB Inbox plugin”)

3.6.1 What is the purpose of `cb_plug_pms_uddeim_inbox`?

Originally it was a demonstration how to write uddeIM related plugins for CB. Since several people seems to like it it is now part of the distribution.

It shows the content of the inbox in a profile tab. Install this with the plugin installer in CB and you have also to publish and configure a tab in CB.

Figure 3.2 – uddeIM CB Inbox plugin



4 Community Builder Enhanced

4.1 Integrating uddelM in CBE

How can I integrate uddelM in CBE?

I have CBE and uddelM installed. In CBE uddelM is set up as PMS system. When I click on the envelope in the login box nothing happens.

You have to create a menu link to the uddelM component, which can be "unpublished". In CBE select "PM Notification: uddelM 0.4 or higher".

4.2 How to enable CBE integration in uddelM

How can I enable CBE integration in uddelM?

There are two versions of CBE available. The older version uses #__comprofiler tables while the newer one uses #__cbe tables.

When using the older CBE you can enable "Community Builder" in the Integration tab for links and thumbnails. When you have the newer version installed the drop down lists should show "CB Enhanced" which is the correct setting.

Figure 4.1 – Community Builder (Enhanced) options

Use profile links	Community Builder ▼
Show thumbnails	Community Builder ▼
Show thumbnails in lists	<input checked="" type="radio"/> yes <input type="radio"/> no

5 Importing PMS data

5.1 Importing messages from other PM systems

Is it possible to import messages from PMS xyz?

puddelM can import messages from following PMS:

PMS	Developer
myPMS OS 2.x	Danial Taherzadeh
myPMS II 2.x	Danial Taherzadeh
myPMS Pro 1.x	Danial Taherzadeh
myPMS Enhanced 1.x	Stefan Klingner
myPMS Enhanced 2.x	Stefan Klingner
JIM 1.x	Laurent Belloeil
JIM Reloaded 1.x	Edi Goetschel
Archaic Binary Private Messages 1.x	Wayne Smith
JAM - Joomla Advanced Message 1.x	Cas de Vroom
Clexus 2.x	Clexus New Media
Missus 1.x	Barbara Irene Meclazcke
Primezilla 1.x	Achim Fischer

5.2 Reimport messages from other PM system

I have already imported messages from another PM system. Now I have to call the importer again, but puddelM tells me that messages have already been imported and does not longer show the "Import" link.

Open `config.class.php` and change `$pmsimportdone` to 0. After this change puddelM allows to call the importer again.

5.3 Importing of messages dies

I am moving from another PMS to uddeIM 1.3. All has gone well until I tried to import approx. 22,000 messages. Sometimes I receive a 500 server error. Sometimes the "wait for import" page appears, but no import occurs.

It seems that the script dies (don't know how long it takes to import 22k messages but I am pretty sure that it will exceed the 30secs most provider allow a PHP script to run).

Another problem might be that PHP has not enough working memory. UddeIM reads all messages at once (22k x 2kb per message = > 44mb memory). So it is also required to increase the working memory.

When you cannot change these values there is a way to import the messages but this requires some script modifications (the following uses JIM as example, see `admin.uddeim.php`):

```
$sql="SELECT id, whofrom, username AS whoto, date, message, subject,
outbox, readstate FROM #__jim";
```

change this to

```
$sql="SELECT id, whofrom, username AS whoto, date, message, subject,
outbox, readstate FROM #__jim WHERE id>=0 AND id<5000";
```

then execute the import.

Change the WHERE clause to 5000 and 10000 and import again, change to 10000 and 15000 and... Not very convenient but it works.

6 Popup notifications

6.1 Which uddelM modules provide popup notifications

Which uddelM module provides provide popup notifications?

mod_uddeim contains the code for popup notifications.

When you do not want any display output (only use popup support), switch off the module title and the module output in the preferences.

6.2 How to configure popup notifications

How do I configure popup notifications?

First you want to install the uddelM Notifier module that came with uddelM. When you do not want to have the notifications on a menu but you still want the user to get some sort of on screen notification to a new private message do following:

1. enable the module (the location of the module does not matter)
2. open the uddelM Notifier module configuration
 - a) for "No Output" select yes (so the Notifier module is hidden in its location from the front end and will not affect the menu or contents of the location you enabled the module)
 - b) set "enable popups" = "yes" (now the user will get a popup indication of a new private message when logging in)
 - c) set "notification type" = "DHTML Floating box" (if you choose to use java box there is no link to the inbox and every time the user changes the page they will get another aggravating popup box) the other upside to the floating box is that it is nice and small and contains a link to the inbox

Figure 6.1 – Options for popup notifications

▼ Module Parameters	
Module Class Suffix	<input type="text"/>
No output	<input checked="" type="radio"/> Yes <input type="radio"/> No
Show messages	No <input type="button" value="v"/>
Lines to display	10 <input type="text"/>
Max characters	24 <input type="text"/>
Enable popup	Enable popups <input type="button" value="v"/>
Enable AJAX	Do not use AJAX <input type="button" value="v"/>
AJAX refresh	5 <input type="text"/>
Notification type	DHTML floating box <input type="button" value="v"/>
Displayed name	Realname <input type="button" value="v"/>

6.3 Popup notifications do not work

I have installed the popup notification module but I do not see any notification?

There are some issues which could cause this problem:

1. Do you have enabled popup notifications in your user settings (you can also check this in the backend "userlist settings")?
2. Check the browser's Javascript error console. It is possible that another module interferes with uddeIM (this should not longer be the case in uddeIM 1.4 and later since).
3. Are popup notifications in mod_uddeim? There are three options: Javascript, DHTML and Floating Window. The best choice should be "Floating Window".
4. uddeIM uses a z-index of 10000 so the floating box should be on top on all other elements of your template. Some templates also uses this (or a higher value) e.g. for menus so the floating box will be shown behind these elements.

7 Email notifications

7.1 E-Mail notifications are not sent

uddeIM does not send any email notifications, what's wrong?

There are a lot of issues which could cause this problem:

1. Check if "Email stopp" is still activated in backend (it is activated by default after a fresh installation of uddeIM).
2. Check if you have enabled email notifications in backend (use "yes" when all users should be notified or "admin" when admins should be notified only).
3. Check if you have set "Default email notifications" to "always". This is the default for the users frontend setting. Existing user settings are not changed, this is used for new users only.
4. Check if the user has enabled email notifications in frontend (you can do this using the backend "userlist settings").
5. Check if the emails are not filtered by your or the recipient's ISP. When you are not using a smarthost sometimes it happens that your email server is on a remote blacklist which means the emails are sent but filtered.

Check the mail settings in uddeIM and Joomla:

6. Usually "phpMail" should be the correct setting in uddeIM. This requires that PHP is correctly configured so it can send emails using the PHP command "mail". If you have problems you can try "mosMail" which uses a Joomla library function to send emails. This requires that Joomla is correctly installed and the mail system is configured correctly.
7. You have to configure "mosMail" when you have configured "SMTP" or "Sendmail" in Joomla.
8. When "mosMail" is used, check if you have configured the full "E-mail sender address". Default is "webmaster" which does not work on most systems, so you have to configure "webmaster@yoursite.com". So when your site is "www.myclan.org" use "webmaster@myclan.org" (or another valid email address).
9. When "phpMail" is used, check if you have entered values for "E-mail sender name" (e.g. "Messaging") and "E-mail sender address" (e.g. "webmaster"). Without valid settings PHP does not send any emails.

7.2 Enabling email notification system

What is the purpose of “Allow email notification”?

This setting enables email notification for all users (“yes”), admins only or disables the notification system.

7.3 Where can I change the email notification text?

Where can I change the text that is used for an email notification?

Open the language file (ISO and/or UTF-8) and search for following strings:

<code>_UDDEIM_EMN_FORGETMENOT</code>	... used for the forgetmenot emails
<code>_UDDEIM_EMN_BODY_WITHMESSAGE</code>	... used for notifications with message
<code>_UDDEIM_EMN_BODY_NOMESSAGE</code>	... used for notifications without message
<code>_UDDEIM_EMN_BODY_PUBLICWITHMESSAGE</code>	... used for messages to public users
<code>_UDDEIM_EMN_SUBJECT</code>	... the subject used in notification emails

7.4 What placeholders can be used in notification emails?

What are the placeholders that can be used in notification emails?

Supported placeholders are:

<code>_UDDEIM_EMN_FORGETMENOT</code>	
<code>%livesite%</code>	- url to site
<code>%site%</code>	- your site name
<code>%you%</code>	- receiver's name
<code>%msglink%</code>	- full link to message
 <code>_UDDEIM_EMN_BODY_WITHMESSAGE</code>	
<code>%livesite%</code>	- url to site
<code>%site%</code>	- your site name
<code>%you%</code>	- receiver's name
<code>%user%</code>	- sender's name
<code>%msglink%</code>	- full link to message

%pmessage% - message

_UDDEIM_EMN_BODY_NOMESSAGE

%livesite% - url to site

%site% - your site name

%you% - receiver's name

%user% - sender's name

%msglink% - full link to message

_UDDEIM_EMN_BODY_PUBLICWITHMESSAGE

%livesite% - url to site

%site% - your site name

%you% - receiver's name

%user% - sender's name

%pmessage% - message

_UDDEIM_EMN_SUBJECT

%livesite% - url to site

%site% - your site name

%you% - receiver's name

%user% - sender's name

8 UTF-8

8.1 Receiver gets wired characters

When I send a message using UTF-8 characters (e.g. greek, chinese etc.), the receiver gets "?????" only?

There are several known issues with UTF-8 encoded characters:

- 1.) The most important issue with UTF-8 encodings is that you are connected to mysql using an UTF-8 connection and the database and tables are UTF-8 encoded.
- 2.) Check a message in your database: When UTF-8 characters are not stored properly in the database (so the database do only contain "?????") then your hoster (or you) have not configured the database correctly.
Some hoster have problems with this issue, but you can use uddeIM's encryption feature to store messages encoded in the database: "encrypt" and "obfuscate" use a weak algorithm to encrypt a message and store it base64 encoded in the database. "base64" stores it base64 encoded in the database without any encryption. Because of the base64 encoding only ASCII characters are stored.
- 3.) When the database contains UTF-8 characters (so the messages are stored correctly), then check the system tab in uddeIM backend. Check if you have entered "UTF-8" in "Used charset". And you should use the UTF-8 language file (should be automatically selected on Joomla 1.5).

Figure 8.1 – Character set and email character set options

Used charset	<input type="text" value="UTF-8"/>
Used mail charset	<input type="text" value="UTF-8"/>
Language file character set	<input type="text" value="UTF-8"/> ▼

9 Joomla related problems and errors

9.1 Blank screen when uddelM is called

I do only see a blank screen when I call uddelM.

You have to create a menu link to the uddelM component (when you have upgraded uddelM check if the menu link is still intact, so that it has the correct Itemid).

If you do not want a visible link in your menu, anyhow you have to create one but leave it unpublished.

Another problem might be your URL rewriting. When you see URLs like

`http://mydomain.com/option,com_uddeim/`

then you should check if you have changed the .htaccess correctly. A correct SEF URL should look like

`http://mydomain.com/component/option,com_uddeim/`

or

<http://mydomain.com/uddeim.html>

9.2 “Unsupported operand types in router.php” error

Every time I send a PM in uddeim I get this:

"Fatal error: Unsupported operand types in /home/mydomain/includes/router.php on line x"

Check following:

- 1.) Have you created a menu link for uddelM? uddelM uses this link to get the correct Itemid.
- 2.) Is the link to uddelM published? If not you will get this error when uddelM redirects after sending/replying a message. If you do not want this link published, create a new menu which is not displayed and create a published link to uddelM there.
- 3.) Is the menu link still pointing to uddelM component? After updating a component you need to update the menu link, too.
- 4.) Has the link the correct access rights? Usually it should be available for “registered users” only. When you have enabled the “Public Frontend” in uddelM then you have to set the access rights to “public”.
- 5.) Have you trashed a menu link to uddelM and this link is still in the trashcan? Maybe this link is used for the Itemid.

- 6.) Have you created two or more menu links to uddelM? uddelM uses the first Itemid that can be found. When uddelM finds the wrong Itemid (and you need two or more menu links to uddelM) you can overwrite the Itemid in the admin backend (system tab).



Do not overwrite the Itemid before you know what the exact problem is. This feature has been built in to solve the problem described in No 6) only!

9.3 “You Are Not Allowed To View This Page” error

When I select uddelM I get a “You Are Not Allowed To View This Page” error.

Check following:

- 1.) UddelM required a menu link to the component in order to work. The link can be unpublished but must exist.
- 2.) Check if the menu link to uddelM component has the correct access level.
- 3.) Open Joomla trash manager. Switch to trashed “menu items”. Check if there are trashed menu items and empty the trash. Clear the Joomla cache if enabled.

9.4 “Error! Could not find a Joomla! XML setup file in the package.”

I get the message “Error! Could not find a Joomla! XML setup file in the package.” when I try to install uddelM.

When you get this error when you try installing the plugins `plug_pms_uddeim` and `plug_pms_uddeim_inbox`, see chapter 1.6.

When you get this error when you try installing uddeim you might have forgotten to unzip the archive `uddeIM_x.x_unzip1st.zip`.

10 SQL errors

10.1 “Unknown column 'xxxxx' in 'field list'” error (SQL error 1054)

I get the following error:

SQL errorDB function failed with error number 1054

Unknown column 'public' in 'field list' SQL=UPDATE jos_uddeim_emn SET public=1 WHERE userid=xx

or

Unknown column 'flagged' in 'field list' SQL=UPDATE jos_uddeim SET flagged=1 WHERE toid=xx AND id=yy

You have upgraded uddelM. Please refer to the README how to create/update the missing database fields and tables.

10.2 “Unknown column in where clause” error (SQL error 1054)

I get an "Unknown column 'index.php?option=com_uddeim' in 'where clause' in .../includes/database.php on line 293". How do I solve this?

The error is not coming from uddelM but from a 3rd party component that tries to find an itemid for uddelM. Create a menu link for uddelM (it can be unpublished) and the error should be gone.

10.3 “DB function failed with error number 2006” error (SQL error 2006)

I tried installing uddelM on my Joomla system, and while all plugins and other parts of the system where no problem installing, the main component didn't want to install and gave me the following error message:

JInstaller::install: SQL fout. DB function failed with error number 2006 MySQL server has gone away SQL=CREATE TABLE IF NOT EXISTS `jos_uddeim` [...]

The most common reason for the MySQL server has gone away error:

- 1.) Is that the server timed out and closed the connection. By default, the server closes the connection after 8 hours or 28800 seconds if nothing has happened. You can change the time limit by setting the `wait_timeout` variable when you start `mysqld` via your server's `/etc/my.cnf` as well.
- 2.) Another common reason to receive the MySQL server has gone away error is because you have issued a “close” on your MySQL connection and then tried to run a query on the closed connection. You can check that the MySQL hasn't died by executing `mysqladmin version` and examining the uptime, i.e. to check `mysql` uptime, in shell

as root user type:

```
mysqladmin -u root -p version
```

- 3.) You can also get these errors if you send a query to the server that is incorrect or too large. If `mysqld` gets a packet that is too large or out of order, it assumes that something has gone wrong with the client and closes the connection. If you need big queries (for example, if you are working with big BLOB columns), you can increase the query limit by starting `mysqld` with the `-O max_allowed_packet=#` option (default 1M) or via `max_allowed_packet` variable in your `/etc/my.cnf` file and restarting `mysql` after you edited your `/etc/my.cnf` file. The extra memory is allocated on demand, so `mysqld` will use more memory only when you issue a big query or when `mysqld` must return a big result row

11 CSS related questions

11.1 Change width of text area

How can I change the width of the textarea where the user enters his message?

Edit the corresponding CSS files. Look for

```
#uddeim-writeform textarea {  
    ...  
    width: 450px;  
    ...  
}
```

and change the width.

In uddeIM 1.5 you can specify the columns, rows and width of the message box in the backend.

Figure 11.1 – Message box options in uddeIM 1.5 and above

Message box (cols/rows)	<input type="text" value="60"/> / <input type="text" value="10"/>
Message box (width)	<input type="text" value="0"/>

11.2 “Send” button is not visible

I cannot see the "Send" button.

This happens when the main template CSS sets the text and background to the same color. Check "uddeim.css" (and all corresponding browser CSS files) and set the background (or text color) to e.g. blue:

```
#uddeim-writeform input.button {  
    font-family: Arial, Helv, Helvetica, "MS Sans Serif", "Sans Serif";  
    font-size: 11px;  
    background: blue;  
    border: 1px solid #c0c0c0;  
}
```

11.3 Changing of CSS files not possible

I cannot change uddeIM's CSS files. Seems like I do not have permission to do that. The way I try to this is by downloading the CSS file, mod it, and then upload it again. But then I get the message that I can't overwrite the original CSS file.

When you upload components using ftp the owner of the file is usually the user (e.g. ftpuser), when you use the Joomla components installer the owner is usually the webserver (e.g. wwwrun). So you cannot change these files using ftp. Use JoomlaXplorer to modify the access rights when the owner is wwwrun.

11.4 Using separate CSS files for each browser

Can I use separate CSS files for each browser, e.g. I want to use a separate file for Safari browsers?

Yes, that's possible.

First check `uddeim.css` in the default template to see which CSS IDs and classes are used by uddeIM. uddeIM has a browser switch. So you can use specific CSS files for different browsers. If such a specific file is not found, it will try to load `uddeim.css` from the current template and when this fails uddeIM reverts to `uddeim.css` from the default template.

Recognized filenames are:

`uddeim-opera.css`
`uddeim-ie4.css`
`uddeim-ie6.css`
`uddeim-ie7.css`
`uddeim-ie5win.css`
`uddeim-ie5mac.css`
`uddeim-ie.css` (all Internet Explorer)
`uddeim-safari100.css`
`uddeim-safari85.css`
`uddeim-safari.css` (all Safari)
`uddeim-konq2.css`
`uddeim-konq3.css`
`uddeim-konq.css` (all Konqueror)

The test is cascading. For an Internet Explorer 5.5 on Windows, uddeIM will first search for the file `uddeim-ie5win.css`, then for the file `uddeim-ie.css`, then for `uddeim.css` in the current template, and then for `uddeim.css` in the default template.

12 Miscellaneous Problems

12.1 Two users share the same realname in our community

We have two users which share the same realname. How it is possible to distinguish between these names?

There is no way for uddelM to distinguish between both names. Either you ensure that also the realnames are unique (e.g. the second user can shorten his first name or maybe add a middle name) or you have to switch to usernames only instead.

12.2 The Autocompleter does not work

Why does the Autocompleter not work on my site?

There are several issues that could cause problems with the Autocompleter:

- 1.) The Autocompleter uses MooTools. Some templates include MooTools, so there are two scripts loaded. Check the javascript error console if functions are double defined.
- 2.) Sometimes wrong SEF settings or a wrong base path in the htaccess files prevents the Autocompleter to work. Log into your site and call
http://yoursite.com/index.php?option=com_uddeim&task=completeUserName&no_html=1&value=x
(some usernames that start with "x")
This should return a list of persons starting with "x" (example):
`["xuser1", "xuser2"]`
When no user is found it returns: `[]`
- 3.) Turn off site debugging. The Autocompleter uses AJAX requests to return values. When another component displays data or an error is displayed (and returned) the Autocompleter fails (see 2. to test it).
- 4.) Ensure that no mambot/plugin modifies the output or displays additional output.

12.3 "There is no user with this username!" error

See chapter "Joomfish".

12.4 Javascript is displayed under the "To" field

See chapter "Clickheat & Rokbox plugin".

12.5 "Delete" buttons in inbox, outbox and archive do not work

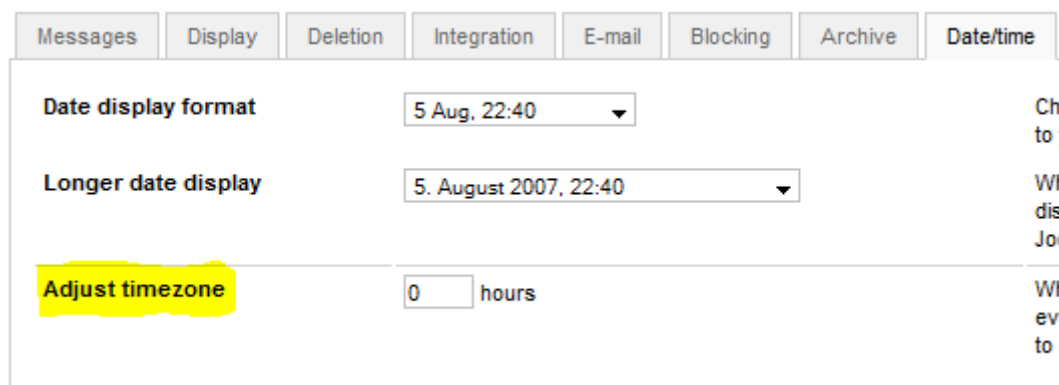
See chapter "IE PNG Fix".

12.6 uddelM shows the wrong time

uddelM shows the wrong time in messages and message lists. How can I fix this?

In the backend you can adjust the timezone (tab date/time).

Figure 12.1 – Adjust timezone



The screenshot shows the 'Date/time' settings tab in the uddelM backend. It contains three settings:

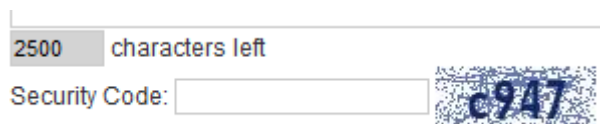
- Date display format:** A dropdown menu showing '5 Aug, 22:40'.
- Longer date display:** A dropdown menu showing '5. August 2007, 22:40'.
- Adjust timezone:** A text input field showing '0' followed by the word 'hours'. This label and its input field are highlighted with a yellow background.

12.7 uddelM does not show CAPTCHAs

I have enabled Captcha protection on my system but uddelM does not display any picture.

Your server should have GD library installed (<http://www.libgd.org>). Without this (common) graphics library Captchas cannot be rendered.

Figure 12.2 – uddelM Captcha



The screenshot shows the Captcha interface in uddelM. It includes a text input field for the 'Security Code' and a captcha image to its right. Above the input field, there is a label '2500 characters left'.

12.8 Performance problems

I have installed uddelM on my Community Site with 10.000 users and now my server seems to be much more slower.

When you install a PMS component you should have in mind that each user that visits your site creates server load respectively database load. Without PMS component a registered user visits your sites maybe once or twice a day, with PMS component some users will visit your site regularly (several times a day) in order to check their PM or to write other users. This creates lots of database load and is the number one why your site becomes slower.

Additionally uddelM does also create some database load. Not very much but on big communities sites this might be noticeable. So when your server is very weak you should not

enable all features uddelM provides on order to save some server load. Features which require additional SQL requests when enabled are:

- Tab “Blocking”:
“Enable blocking system” requires a few checks if a user or group is blocked.
- Tab “Public”:
“Enable public frontend” creates additional server load when public user write PMs.
- Tab „Public“ and „Display“:
“Use autocomplete” creates database queries for each character typed in the recipient field when a message is composed.
- Tab “Display”:
“Behavior of "All users" link” should not be set to “Always show all users” on large sites since this requests a list of all users whenever the compose message dialog is displayed.
- Tab “Deletion”:
Set “Restrict trashcan access” at least to „Special users“ or “Admins”.
- Tab “Integration”:
“Show thumbnails in lists” creates for each entry in the list one additional database request in order to get the filename for the avatar.
- Tab “System”:
Set “Deletions invoked” to „by Admins only“. Otherwise each user who visits his inbox creates server load for purging old messages.

13 Miscellaneous questions

13.1 Obfuscation and Encryption

What is "obfuscate messages", and what is the difference between "obfuscate" and "encryption"?

All known PMS for Joomla store messages as plain text in the database, so when you backup your database or use phpMyAdmin to access it you can read all messages without any problems.

When you "obfuscate" a message, this message is encrypted in the database using a key the admin configures in the backend. It is comparable to ROT13 (see <http://en.wikipedia.org/wiki/Rot13>), so a human user cannot read the message but since the key is known the admin could decrypt the message with some effort (the PMS user does not recognize the obfuscating of messages).

When you "encrypt" a message, this message is encrypted with a key the PMS user enters in the frontend (it is called "password" in the frontend which is actually wrong because it is a key but users usually do not know the difference so it is easier for them to understand what to do). Since this key is only known by the sender and the receiver the admin cannot decrypt the message (with major effort it is still possible because uddelM does actually not support strong encryption like AES (symmetric encryption) or RSA (asymmetric encryption) used e.g. in PGP).

"Base64 encoded" is not an encryption at all. This stores messages without using the crypt key base64 encoded in the database. This option has been implemented so help people who have problems with UTF-8 encoded characters because of a wrong database configuration.

Figure 13.1 – Message obfuscating and encryption



13.2 There is no "Subject" field visible

In uddelM I don't get the option "subject" when I'm trying to send a PM to another user. Is this correct or is there anything that I miss?

There is no subject field. In my opinion a PM system should be as easy as possible (like SMS) and that is why uddelM does not have a subject field (most people do not fill in a subject at all, so why implementing needless ballast?).

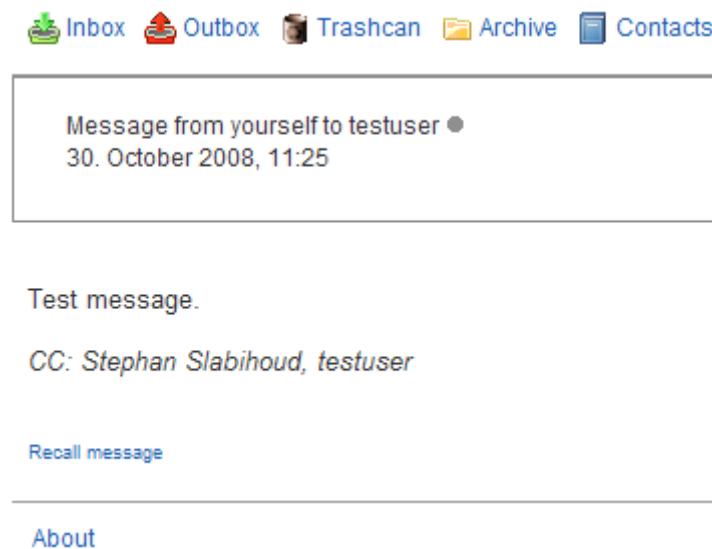
13.3 “Add cc: line” has no effect

I am wondering what I need to do to enable the “add cc: line checkbox”? It is there but nothing happens when its being checked

"Add cc: line" adds an additional line to your message containing all recipients when you have entered more than one recipient in the To-box.

Maybe I should rename this to "Add additional line that contains all message recipients" but there is not enough space for that.

Figure 13.2 – CC line in a PM



13.4 What BB code tags are supported?

What BB codes does uddelM support in messages?

uddeIM supports following BB code tags:

```
[b]bold[/b]
[i]italic[/i]
[u]underline[/u]
[color=#123456]coloured text[/color]
[size=1] [/size]
[size=2] [/size]
[size=4] [/size]
[size=5] [/size]
[ul]unordered list[/ul]
[ol]ordered list[/ol]
[li]list item[/li]
```

[url=http://www.domain.com]Domain[/url]

[url]http://www.domain.com[/url]

[img]http://www.domain.com/picture.jpg[/img]

[img size=120]http://www.domain.com/picture.jpg[/img]

14 3rd party programs



puddelM development does not offer additional support for programs mentioned in this chapter.

Please contact the author of the component in order to get support!

14.1 Calling puddelM from a 3rd party program

How can I call puddelM from my own component/module?

You can use following links to call puddelM from your component or module:

- Call settings dialog when "show settings" is off in backend (no menu link is shown in puddelM):

```
http://yoursite/index.php?option=com_puddeim&task=settings
```

- Open new message dialog to user with userid XX:

```
http://yoursite/index.php?option=com_puddeim&task=new&recip=XX
[&nouserlist=Y]
```

- Open new message dialog to user with username XX (this is independent from realname/username setting):

```
http://yoursite/index.php?option=com_puddeim&task=new&runame=XX
[&nouserlist=Y]
```

when a user with username XX does not exist, XX is used untranslated in the input field, so you can also use "name 1,name 2" or "#userlist" as parameter (note: multiple recipients feature do not work with SEF).

'nouserlist' parameter (optional):

1 = suppress user list, 2 = suppress connection list, 3 = suppress both lists

add +4 when the TO field should be disabled

e.g. 4 = disable TO field only, 5 = suppress user list AND disable TO field, and so on

14.2 Joomfish

I use Joomfish 2.0 Beta. When I compose a message I get following error "There is no user with this username!" (it seems that the same problem appears with Fireboard and Joomfish).

Upgrade to JoomFish 2.0 Beta2. You have to disable the JoomFish Basic Router to make puddelM and FB work.

14.3 AdsManager

AdsManager does not send messages/shows error messages (AddManager plugin is installed).

It seems that the plugin does not work with Joomla 1.5. You can use following fix:

In components/com_adsmanager/adsmanager.html.php (on line 818) replace

```
echo '<a href="'. $pmsForm. '">'. $pmsText. '</a><br />';
```

with

```
echo '<a href="index.php?option=com_uddeim&task=new&recip='.  
    $row->userid. '">'. $pmsText. '</a><br />';
```

So uddeIM is called without the need to install a plugin.

14.4 JDirectory

How can I add uddeIM support to JDirectory?

Since the existing plugin does work with Joomla 1.0 only, you can use following fix:

In "/components/com_jdirectory/template/default/content.php" replace:

```
<?php  
    if ($this->countFieldsInGroup("GroupDetails1"))  
        $this->loadFieldsInGroup($content, "GroupDetails1", "<br/>");  
?>
```

with

```
<?php  
    if ($this->countFieldsInGroup("GroupDetails1"))  
        $this->loadFieldsInGroup($content, "GroupDetails1",  
            "<br/>", "", "", 1);  
    echo '<a href="index.php?option=com_uddeim&task=new&recip='.  
        $content->userid. '">'. JDIRECTORY_CONTACT_BY_PMS. '</a>';  
?>
```

So uddeIM is called without the need to install a plugin.

14.5 Clickheat & Rokbox plugin

uddeIM shows ["]; uddeimWindow.document.close(); uddeimWindow.focus(); } -->] under the "To:" line.

You are using a plugin/mambot which modifies html code from your site. Unfortunately there are some components/modules/plugins on the market which do not parse the code correctly and modify uddeIM code.

Known components/modules/plugins are:

- com_clickheat from <http://recly.com>
- Rokbox plugin for Rocket template

Remove or disable these components/modules/plugins and the bug is gone.

14.6 IE PNG Fix

The "delete" buttons in inbox, outbox and archive do not work.

This problem might be caused by a Javascript plugin. When you use the "IE PNG Fix" try to disable this plugin/mambot.

14.7 SOBI2

Is there any way to contact the entry/listing owner through uddeIM?

Copy the URL for sending a PMS to a member and replace the recipient member ID with:

```
<?php echo $mySobi->owner ?>
```

You can then make a link in SOBI2 to send PMS to the listing owner.

Using uddeIM the link is:

```
<a href="index.php?option=com_uddeim&task=new&recip=<?php echo $mySobi->owner ?>">Send PM</a>
```

Put it in the details view template wherever you wish the "Send PM" link to appear.

14.8 sh404SEF

14.8.1 "item=0" appended to links

The sh404SEF plugin creates links having always an itemid=0 afterwards. Is there a way to fix that?

The "itemid=0" problem is simply an item ID problem which can be changed in sh404SEF setup. Go to the Advanced tab and open the Item ID management. Set all options to "no" except "Insert default Itemid if none". This will prevent sh404DEF to add the itemid to links. Don't forget to purge the URL database after changing the configuration.

14.8.2 Hot to get the current version of sh404SEF plugin

Where do I get the current version of the sh404SEF plugin?

Please check this page:

http://joomlancode.org/gf/project/sh404_plugins

15 Developer information

15.1 How do I write a new message into uddelM database?

Any component can insert messages into the uddelM database, e.g. to notify about events (example: "Action required, someone wants to save you as buddy"). System messages can have a virtual sender (for example 'Buddy System') and the reply must be disabled.

There are following rules you should know:

- 1.) All messages must have a valid user ID as sender (except messages from Public Users which have the user ID set to "0").
- 2.) The virtual sender name is stored in the "systemmessage" field and set the "disablereply" should be set to "1" (otherwise the user with the given user ID will get replies).
- 3.) The username of the the sender ID will not be displayed when a virtual sender name is set.
- 4.) Messages may may contain BB codes.
- 5.) Messages from invalid user IDs will be show up as "Deleted user" in the system.
- 6.) Messages from public users will be show up as "Public user" in the system when no sender name has been given.

Example:

To send the message

"Someone wants to add you as a buddy. Go to the [url=index.php?option=com_buddysystem]buddy system[/url] and approve this request."

to user "lonelyboy" with user ID "69" where an admin of the system has "63" as ID but "Buddy System" should be used as virtual sender enter the following:

```
INSERT INTO #__uddeim (fromid, toid, message, datum, disablereply,
systemmessage) VALUES (63, 69, '(message as above)', (timestamp
now), 1, 'Buddy System')
```

If you do not have an admin ID available, you can use the same user ID for fromid and toid. This will change the headline on the 'show message' page from 'Message from Buddy System' to only 'Buddy System' but should otherwise be O.K. if you have "disablereply" set.

The database format has been touched several times since uddelM 0.5 but old modules and components which have worked with uddelM 0.5 should still work with the current version of uddelM.

15.2 Database tables and fields uddelM uses

The following sections describe the tables uddelM uses.

15.2.1 #__uddeim

#__uddeim stores messages and message flags

``id` int(10) unsigned NOT NULL auto_increment`

Primary Key. Don't mess with it.

``fromid` int(11) NOT NULL default '0'`

UserID (as in #__users) of the person sending the message.

Please note: If the 'systemmessage' field is filled, then the sending user will not be shown regardless of the ID used here.

Might be "0" if the sender is a "public user" (in that case publicname and publicemail are valid).

``toid` int(11) NOT NULL default '0'`

UserID of recipient

``message` text NOT NULL`

Contains the message. If replying to a message, uddelM appends the message history after inserting a linebreak, followed by "_____" and one more linebreak (10 underscores).

``datum` int(11) default NULL,`

Unix time stamp when message sent

``toread` int(1) NOT NULL default '0'`

1 = Recipient has read the message

``totrash` int(1) NOT NULL default '0'`

1 = Recipient has trashed the message

``totrashdate` int(11) default NULL`

Unix time stamp when the message was trashed by the recipient

``totrashoutbox` int(1) NOT NULL default '0'`

1 = Sender has trashed the message

``totrashdateoutbox` int(11) default NULL`

Unix time stamp when the message was trashed by the sender

``expires` int(11) NOT NULL default '0'`

Message will expire at this time (unix time stamp) and will be erased from the database next time message pruning is invoked

``disablereply` int(1) NOT NULL default '0'`

1 = uddelM will not display a reply form when the message is displayed

``systemmessage` varchar(60)`

System message can contain an inexistent username like "System", "Support" or "Buddy System" etc. If the field ``systemmessage`` contains a value, the message is

presented to the user as an anonymous system message sent from the name mentioned in this field (e.g. the user will see "Support" or "Message from Support").

The user does not know who has send the message.

```
`archived` int(1) NOT NULL default '0'
```

Message is stored in archive (but will be deleted if trash set to 1).

```
`cryptmode` int(1) NOT NULL default '0'
```

0 = messages is stored unencrypted

1 = message has been obfuscated (key is stored in config->cryptkey, `crypthash` contains a MD5 hash over the key)

2 = message has been encrypted (`crypthash` contains a MD5 hash over the key to ensure that only a valid key is used to encrypt the message)

3 = message is base64 encoded stored in database

```
`flagged` int(1) NOT NULL default '0'
```

1 = Message has been flagged by the recipient (inbox and archive only)

```
`crypthash` varchar(32) default NULL
```

Contains the MD5 hash over the key used to encrypt/obfuscate the message.

```
`publicname` text
```

The name of a public user with has send the message.

```
`publicemail` text
```

The email of a public user with has send the message.

15.2.2 #__uddeim_emn

#__uddeim_emn stores user flags

```
`id` int(11) unsigned NOT NULL auto_increment
```

primary key

```
`userid` int(11) NOT NULL default '0'
```

UserID of the user

```
`status` int(1) NOT NULL default '0'
```

0 = will not receive email notifications

1 = will receive email notifications (notifications must be enabled in the backend)

2 = will receive email notifications when not logged in

10 = like 1, but not on replies

20 = like 2, but not on replies

```
`popup` int(1) NOT NULL default '0'
```

User want to see a popup notification

```
`public` int(1) NOT NULL default '0'
```

User allows public users to contact him

```
`remindersent` int(11) NOT NULL default '0'
```

Used by the forgetmenot feature to check when a reminder has been sent to the user.
`remindersent` is reset to Now() when a user visits the inbox.

```
`lastsent` int(11) NOT NULL default '0'
```

Last time the user has sent a message

```
`autoresponder` int(1) NOT NULL default '0';
```

Specifies if the user has enabled the autoresponder.

```
`autorespondertext` TEXT NOT NULL
```

The autoresponder text specified by the user.

```
`autoforward` int(1) NOT NULL default '0';
```

Specifies if the user has enabled the autoforward feature.

```
`autoforwardid` int(1) NOT NULL default '0';
```

Specifies the recipient for the autoforwarder.

15.2.3 #__uddeim_blocks

`#__uddeim_blocks` stores information about blocked users

```
`id` int(10) unsigned NOT NULL auto_increment,  
primary key
```

```
`blocker` int(11) NOT NULL default '0',
```

The user with this ID has blocked...

```
`blocked` int(11) NOT NULL default '0',
```

...this user. But these blocks will only be used when the admin has enabled the blocking system in the backend

15.2.4 #__uddeim_config

`#__uddeim_config` stores a backup of uddelM's configuration

```
`varname` tinytext NOT NULL
```

The name of the configuration field...

```
`value` tinytext NOT NULL
```

...and its value. Names starting with the prefix "_" have only informative character and are not stored in the config class.

15.2.5 #__uddeim_userlists

#__uddeim_userlists stores contact lists off all users

```
`id` int(11) NOT NULL auto_increment
```

primary key

```
`userid` int(11) NOT NULL default '0'
```

The owner of the contacts list.

```
`name` varchar(40) NOT NULL default ''
```

The name of the list. Must not contain spaces and special characters.

```
`description` text NOT NULL
```

A short description.

```
`userids` text NOT NULL
```

A comma separated list of userIDs.

15.3 Useful SQL queries

Are there some useful SQL queries when I want to integrate uddeIM in my own component?

Yes indeed, see the following subchapters.

15.3.1 How many messages have been sent totally?

```
SELECT MAX( id ) AS count_items FROM #__uddeim
```

15.3.2 How many messages have been sent in the last seven days?

Get the unixtime and subtract one week.

```
SELECT COUNT( id ) AS count_lastweek FROM #__uddeim WHERE
datum>=$timestamp
```

15.3.3 How many messages are stored on the server?

```
SELECT COUNT( id ) FROM #__uddeim
```